**COMP5590 Project User Stories (Group A)**

**Team members:**

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* Vitalijs Strelcuks (vs364@kent.ac.uk)
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* Rhys Walker ()

**Introduction:**

This word document shall contain all 10 user stories assigned to the 5 members in our group respectively (2 per user).

**Who’s doing what?**

* [JOSH] Authentication
* [JOSH] Logging
* [VIT] (Five people groups) View all doctors.
* [VIT] Register as new patient (and choose doctor and send confirmation messages).
* [EDWIN] Change doctor (and send confirmation messages).
* [EDWIN] Enter new booking (and send confirmation messages).
* [SCOTT] View bookings.
* [RHYS] Reschedule booking (and send confirmation messages).
* [RHYS] View visit details and prescriptions.
* [SCOTT] (Five people groups) View a doctor’s details.

**Joshua Shiells’ user story #1**

**Feature**: Login / User Federation

**User Story**:As a Patient I should be able to Login to the Platform, to be able to perform actions associated with my role.

**Conversation Notes:**

* Customer: I would like to be able to login into my account
* Developer 1: Could you describe how you would like to do this?
* Customer: Email / Password combination
* Developer 1: What about if you forget the password?
* Customer: I would need to click a “forgot password” button
* Developer 1: Anything else to add?
* Customer: The login screen should be simple. Everything on a single screen.

**Joshua Shiells’ user story #2**

**Feature**: Logging / Logs

**User Story**: s a Patient I should be able to see recent Logged activity on my account. So that I can know my account is secure.

**Conversation Notes**:

* Developer 1: Is there anything else you would like to be able to see on your account, other than the obvious?
* Customer: I get quite anxious about my accounts, I do not have the best passwords, so it would be nice to be able to see my last login
* Developer 1: This is reasonable; is there a set number of *logins* you’d like to see?
* Customer: One would be enough  
  Developer 1: I am sure you are not the only one to feel like this, so I'll have the ability to filter it.
* Customer: That sounds good, I always forget long passwords.
* Developer 1: I’ll add a password strength indicator on the login page.

**Vitalijs Strelcuks’ user story #1**

**Feature:** View all doctors.

**User Story:** As a patient, I want to be able to view all available doctors, so that I can choose a doctor for my appointment.

**Conversation notes:**

* Customer: "I would like to be able to see a list of all the doctors available in the system, so that I can choose the one I want to book an appointment with."
* Developer 1: "Could you provide more details about what information you would like to see about each doctor?"
* Developer 2: "How would you prefer the list to be displayed? Would you like any filters or sorting options?"
* Customer: "I would like to see the doctor's name, specialty, availability, and location. It would be helpful to have filters for specialty and location."
* Developer 2: “What other details regarding each doctor could be helpful for you to see when viewing the doctors?”.
* Customer: “It would be useful if I could also see a picture of the doctor, to make sure that when I enter the GP surgery I am directed to the correct doctor”.

**Vitalijs Strelcuks’ user story #2**

**Feature:** Register as new patient (and choose doctor and send confirmation messages).

**User Story:** As a new patient, I want to register in the system, choose a doctor, and receive confirmation messages, so that I can schedule an appointment and receive necessary information.

**Conversation notes:**

* Customer: "I need to register as a new patient and select a doctor for my appointment. I also want to receive confirmation messages after the registration process."
* Developer 1: "Could you explain what information you would like to provide during the registration process?"
* Developer 2: "How would you like to receive the confirmation messages? Email, SMS, or both?"
* Customer: "I need to provide my personal details, contact information, and insurance details during registration. Confirmation messages via both email and SMS would be ideal for me."
* Developer 1: “What are your thoughts on a notification / pop-up (a visual indicator) being sent to you as soon as the appointment is confirmed?”.
* Customer: “A visual indicator that the appointment is fully confirmed would be ideal, as I would get confirmation that the appointment has actually been registered in the system.

**Edwin Clarke’s user story #1**

**Feature:** Change the doctor for the appointment (and send confirmation messages).

**User story:** As a patient, I would like the option to change the doctor for my appointment

**Conversation notes:**

* Customer: “I need to have the option of choosing a different doctor for my appointment, this would allow me to have more freedom, therefore a better experience”
* Developer: “Would you want a notification to confirm the changing of the doctor. “
* Customer: “Yes, but I want it to be a text, as I don’t use email. That would be great. Perhaps giving me the option of changing the doctor more than once.

**Edwin Clarke’s user story #2**

**Feature:** Enter new booking (and send confirmation messages).

**User Story:** As a patient, I would like to be able to select a date and time for an appointment.

**Conversation notes:**

* Customer “I would like to be able to see all available slots for a day and then be able to select the one I want.”
* Developer “So you want all the hours the surgery is available, and then only show the free slots.”
* Customer “That’s right, also I want to be able to select one in several days time, or the furthest possible date in the future.”

**Scott Richard’s user story #1**

**Feature:** View all bookings

**User Story:** As a patient, I want to be able to view all my bookings so that if I forget the details of my appointment I can remind myself

**Conversation Notes:**

* Customer “I want to be able to go to a page and see all my bookings”
* Developer “What information about your bookings should it show?”
* Customer “Ideally I want it to show the doctor, time and location”

**Scott Richard’s user story #2**

**Feature:** View doctor details

**User Story:** As a patient, I want to be able to see information about my doctor, and contact information

**Conversation Notes:**

* Customer “I want to be able to easily access details about my doctor”
* Developer “Where should you find these details”
* Customer “There should be a link or dropdown on the doctor field when I check my bookings / make a new booking”
* Developer “What information should it show?”
* Customer “The name of the doctor, what the doctor’s field is (e.g. neurologist) and their email”

**Rhys Walker’s user story #1**

Example.

**Rhys Walker’s user story #2**

Example.